

The Compass Report for the CTF AGM & Forum 2026

Ever embarked on a journey without a clear idea as to the directions or destination?!

It was in this fog of uncertainty, alongside a deep conviction that God was calling us to do *something*, that The Compass was birthed in April 2021.

Since that time we have seen Him move in extraordinary ways, shaping our work, us as individuals and, to our great joy, many of those who use our service.

As we write, we are working with 40 households across Felixstowe. Most have issues around money management, debt, housing, wellbeing, form-filling, disability and often several of these all at once. 20% of our caseload since 2021 have been homeless.

For most, we are the agency that enables them to get to the specialist support they need as they so often lack the confidence or skills to do it themselves. If you struggle with reading/writing/comprehension, numeracy, IT literacy, oracy or financial literacy, our 'brave new world' is unnavigable.

We employ two, part-time Outreach Workers (Jill Mayes and Tracey Wilson) who each work two days per week. The Compass is an in-person service. We offer 24 x 1 hour appointments each week and we are completely free to use. Based on the first floor at Christ Church (near Morrisons) we are on a bus route and have level access to the building. And always home-made cake!

Referrals come via all the statutory services – an increasing number through GP surgeries – local charities, pop-up shops and many choose to self-refer as friends and family recommend us.

The Compass is funded through grant funding, donations from charities, churches and private individuals and through fundraising. We were so grateful to be chosen as a joint recipient of the offering from this year's CTF United Service. It costs circa £2500 per month to keep our service running.

Whilst we work with people of all faiths and none, (and indeed there are some who are hostile to our belief in a loving God when their life has seen so much suffering), we are so often the 'hope-holders' for our service users, when they feel all hope has gone.

If you would like to donate to support our work please go to www.thecompass.uk or give us a call.

If you wish to get in touch for an appointment, please call 07368 324042, WhatsApp, text or contact us via our website.

We are also happy to come along and speak about our work at your Church or organisation.

THE COMPASS TEAM